



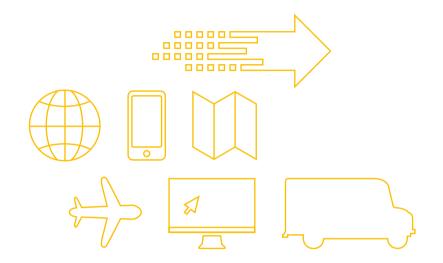
# 2015 Daily Rates

Hong Kong

# UPS<sup>®</sup> RATE and SERVICE GUIDE

Effective July 13, 2015

# ups.com® 2735-3535



# UPS GETS THE JOB DONE.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit **ups.com/solutions/hk**.

# UPS International Shipping Services

PACKAGE

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Worldwide Express Plus®	Guaranteed early morning delivery by: • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe • 9:00 am or 10:00 am from worldwide to selected destinations in your country	To major cities in the U.S., Europe and Asia	<ul> <li>Ideal for urgent shipments</li> <li>Priority handling</li> <li>UPS 10 KG Box<sup>®</sup> and UPS 25 KG Box<sup>®</sup> are available for this service</li> </ul>
UPS Worldwide Express®	<ul> <li>Guaranteed time-definite delivery by:</li> <li>10:30 am or before 12:00 noon to most parts of the U.S.; major cities in Canada, Europe and Asia; and selected areas in the Americas</li> <li>12:00 noon from worldwide to selected destinations in your country</li> </ul>	To the U.S.; major cities in Canada, Europe and Asia; and selected areas in the Americas	• UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Freight™	<ul> <li>Guaranteed delivery by end-of-day, within 1-3 business days, depending on destinations</li> </ul>	To more than 50 countries and territories worldwide	<ul> <li>Door-to-door and Non door-to- door options are available</li> <li>For palletised shipments of more than 70 kg</li> </ul>
UPS Worldwide Express Saver™	<ul> <li>Guaranteed delivery by end-of-day, to over 220 countries and territories worldwide</li> </ul>	To over 220 countries and territories worldwide	<ul> <li>An economical alternative to UPS Express for speedy and reliable service</li> <li>UPS 10 KG Box and UPS 25 KG Box are available for this service</li> </ul>
3-5 DAYS			
UPS Worldwide Expedited®	• Delivery in as little as 3 business days within Asia, and from Asia to major business centres in Europe, and North and South America	Within Asia, and from Asia to major business centres in Europe, and North and South America	<ul> <li>An economical option for less time-critical shipments</li> <li>Day-definite, time-in-transit lets you plan delivery schedule</li> </ul>

# **AIR FREIGHT**

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Air Freight Direct®	• Day-specific scheduling, airport-to-airport service, with delivery within 1-3 days	Covers nearly every location worldwide	<ul> <li>Ideal for shipments over 70 kg</li> <li>Convenient and easy shipment processing for palletised and non- palletised freight</li> <li>Optional services include collection, delivery and customs clearance</li> </ul>
3-5 DAYS			
UPS Air Freight Consolidated®	• Day-specific scheduling, airport-to-airport service, with delivery within 3-5 days	Worldwide	<ul> <li>Ideal for shipments over 70 kg</li> <li>Convenient and easy shipment processing for palletised and non-palletised freight</li> <li>Optional services include collection, delivery, and customs clearance</li> </ul>

# Note:

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Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

UPS International Shipping Services

# Determine the Weight and Size

# Billable Weight: Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

Actual weight is the weight of the package rounded up to the next half kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual or dimensional weight.

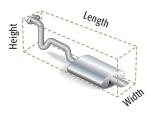
## Note:

Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

# **Irregularly-shaped Packages**

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



# Step 1

# Determine the Actual Weight:

Use a scale to determine the weight of the package. Increase fractions of a weight to the next half kilogram.

# Step 2

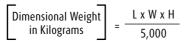
Determine the Dimensional Weight\*: Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

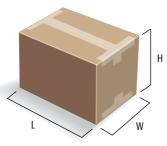
# Step 3

# Select the Proper Zone:

Locate the appropriate zone for the shipment in the zone chart on pages 9 to 12.



- L = Length in centimetres
- W = Width in centimetres
- H = Height in centimetres



# Step 4

# Determine the Shipment Weight:

Rates for multiple-piece shipments\*\*, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight.

# Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 270 cm.
- Maximum size per package is 419 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

### Freight Collect Shipment

Some destination countries do not offer Freight Collect service. Contact our Customer Service Representatives for details.

Shipping charges will be reversed to the shipper if the consignee refuses to make payment.

 For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

\*\* Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

#### Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Determine the Weight and Size UPS Worldwide Express Freight™

# Billable Weight: Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies.

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Dimensional weight considers pallet density, which is the amount of space a pallet occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of pallet's actual or dimensional weight. A minimal rate may apply.

# Step 1

# Determine the Actual Weight:

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

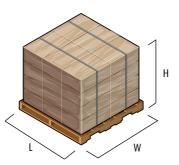
# Step 2

Determine the Dimensional Weight\*: Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each pallet.

Divide the cubic size of the pallet by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

Dimensional Weight in Kilograms = <u>L x W x H</u> 5,000

- L = Length in centimetres
- W = Width in centimetres
- H = Height in centimetres



# Step 3

# Determine the Billable Weight:

Compare the pallet's actual weight to the dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-pallet shipments, add up each pallet's billable weight to determine the shipment billable weight.

# **Billable Weight Calculation**

e.g.: A customer has a shipment of three pallets weighing 50 kg, 400 kg and 300 kg. All pallets are the same size with the following dimensions: 122 cm x 102 cm x 150 cm

 Determine the Actual Weight Actual Weight: 50 kg + 400 kg + 300 kg = 750 kg

 2. Determine Dimensional Weight Pallet Dimensional Weight: (122 cm x 102 cm x 150 cm) / 5000 = 373.5 kg

Shipment Dimensional Weight: 373.5 kg + 373.5 kg + 373.5 kg = 1,120.5 kg

- 3. Determine Billable Weight
  - Shipment's Billable Weight: 373.5 kg + 400 kg + 373.5 kg = 1,147 kg

For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

# Note:

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# Services with Additional Charges

# **International Dangerous Goods**

Dangerous goods are articles or substances which are capable of posing a significant risk to health, safety or property if not handled and shipped in a proper manner.

There are various laws, regulations and rules governing the transportation of dangerous goods across international borders.

UPS offers a contractual service which ensures that your dangerous goods shipments are handled and shipped in accordance with international and domestic regulations via our global network. A surcharge of HK\$427 per shipment or HK\$39 per package applies, whichever is greater.

For UPS Worldwide Express Freight<sup>™</sup> shipments, a surcharge of HK\$427 per shipment or HK\$5 per kg applies, whichever is greater. For a detailed listing of UPS acceptable classes and commodities of dangerous goods, please contact our Customer Service Representatives.

# **UPS FTZ Facilitator®**

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments "in-bond" to and from a global Free/ Foreign Trade Zone (FTZ). This service is available for shipments using UPS Worldwide Express Plus<sup>®</sup>, UPS Worldwide Express<sup>®</sup>, UPS Worldwide Express Freight, UPS Worldwide Express Saver™ and UPS Worldwide Expedited<sup>®</sup>.

This contractual, fee-based service allows the shipment of goods to move to or from an FTZ without using other transportation providers. Using UPS as a single source enables importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilising multiple transportation providers.

Importers will choose UPS FTZ Facilitator to direct shipments to be delivered, in-bond, to a designated FTZ rather than being cleared through customs. The fee for this service is HK\$625 per shipment.

Exporters will choose UPS FTZ Facilitator to ship goods in-bond from an FTZ to an international destination. The fee for this service is HK\$625 per shipment.

## Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

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# Services with Additional Charges Non-Contractual

# **Declared Value Charge**

For each shipment over HK\$777, you may purchase additional coverage against loss or damage at HK\$3.20 for each additional HK\$777 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

# **Saturday Delivery**

Delivery of shipments is available at an additional charge of HK\$100 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. For Freight Collect shipments, the charge will be billed to the consignee.

UPS Worldwide Express Freight<sup>™</sup> provides Saturday Delivery to select destinations in the U.S. and Canada for an additional charge of HK\$1,550 per shipment.

# **Undeliverable Package Return Charge**

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a HK\$78 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

## **Direct Delivery Only**

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Center, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of HK\$17 applies to each package in the shipment.

# **UPS Returns®\***

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail or mail. The UPS Returns services available are:

# Print Return Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package. Fee: HK\$8

Electronic Return Label UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package. Fee: HK\$12

Print and Mail Return Label UPS prints the label upon your request and mails it to your customer, who applies the label to the package. Fee: HK\$22

# **UPS Returns® Plus\***<sup>+</sup>

UPS brings the return label to your customer's pickup location when we pick up the return package.

# 1 UPS Pickup Attempt

If the package cannot be picked up on the first attempt, we will leave the return label at the pickup location. Fee: HK\$35

# 3 UPS Pickup Attempts

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the return label will be returned. Fee: HK\$51

- Only available for customers using a UPS compliant shipping system that produces a smart label.
- Not available for pickup in Asia.

#### Note:

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Future Changes -Rates, charges, service explanation, and services are subject to change without prior notice.

Services with Additional Charges

# Other Additional Charges

# **Address Correction**

An additional charge of HK\$77 per package or a maximum of HK\$273 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

# **Residential Surcharge**

UPS provides delivery service to residential addresses as well as business addresses in the United States and Canada. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery in the United States and Canada, an additional charge of HK\$25 per shipment applies. UPS Worldwide Express Freight<sup>™</sup> will be charged at HK\$853 per shipment.

## **Extended Area Surcharge**

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of HK\$202 per shipment or HK\$4 per kg applies, whichever is greater, for shipments collected or delivered in an extended areas. For a copy of the Extended Area Surcharge points, please download from ups.com/hk.

## **Remote Area Surcharge**

A charge of HK\$226 per shipment or HK\$4.50 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/hk.

# **Currency Conversion**

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

# Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a HK\$125 surcharge will be billed to the shipper.

# Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of HK\$80 per shipment will be charged for international shipments with an invalid account number.

# Look-up Surcharge

For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party. A fee of HK\$8 per shipment will be billed to the shipper for every "look-up" service performed.

# **Customs Brokerage Charges**

UPS provides customs brokerage service at no additional charge for routine customs clearance (including formal entries for shipments of up to five tariff lines). Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives.

#### Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 2735-3535.

# Other Additional Charges

# **Local Taxes and Duties**

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

# Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required

UPS Delivery Confirmation\* services are available prior to the release of your shipment.

Both services will require the UPS service provider to request for a consignee's signature before the delivery of the shipment. However, with the Delivery Confirmation Adult Signature Required service, only an adult (at least 18 years old\*\*) consignee signature will secure the release of the shipment.

A surcharge of HK\$16 and HK\$29 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.

# Additional Handling Charge<sup>+</sup>

An additional handling charge of HK\$40 per package will apply to the following:

- Any article that is encased in an outside shipping container made of metal or wood
- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 152 cm or its second longest side exceeding 76 cm
- Any package with an actual weight greater than 32 kg
- Each package in a shipment where the average weight per package is greater than 32 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used

# **Fuel Surcharge**

For information on prevailing fuel surcharges, please refer to ups.com<sup>®</sup>.

# **Oversize Pallet Handling Surcharge**

An Oversize Pallet Handling Surcharge of HK\$388 per pallet will also apply to UPS Worldwide Express Freight<sup>™</sup> when a pallet's dimensions exceed the maximum size or weight restrictions (which vary by origin and destination) as set forth at ups.com/palletmaximums.

# Large Package Surcharge -Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 330 cm, but does not exceed the maximum UPS size of 419 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of HK\$388 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

# **Over Maximum Limits Fee**

UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of HK\$388 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 270 cm
- Maximum size per package of 419 cm in length and girth [(2 x width) + (2 x height)] combined

For shipments exceeding the above dimensions, please refer to UPS Worldwide Express Freight service on page 1 of this guide for more details.

- Only available for customers using a UPS compliant shipping system that produces a smart label.
- \*\* UPS is not liable for inaccurate age assessment as this is solely determined at the discretion of the UPS service provider.
- <sup>+</sup> UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

#### Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

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For additional information and services, visit ups.com or contact our Customer Service Representatives at 2735-3535.

# **UPS Import Control®\*#**

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent with a UPS driver for collection, by e-mail, mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

## Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package. Fee: HK\$8

# Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package. Fee: HK\$12

# Print and Mail Label

) \*\*\*\*\*\*\*

UPS prints the label upon your request and mails it to your customer, who applies the label to the package. Fee: HK\$22

#### 1 UPS Pickup Attempt Label\*\*

If the package cannot be picked up on the first attempt, we will leave the printed label at the pickup location. Fee: HK\$35

# 3 UPS Pickup Attempts Label\*\*

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the label will be returned. Fee: HK\$51

## Commercial Invoice Removal\*#

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential. Fee: HK\$155 per shipment

## **UPS Carbon Neutral\***

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation UPS will purchase offsets to mitigate the carbon ( $CO_2$ ) emissions associated with the transport of your shipment. Fee: HK\$6 per package.

UPS Worldwide Express Freight<sup>™</sup> services will be charged at HK\$155 per pallet.

# **Delivery Reattempt**

One delivery attempt is included in the rate. Additional delivery attempts will be charged at HK\$372 for each shipment of UPS Worldwide Express Freight services.

- Only available for customers using a UPS compliant shipping system that produces a smart label.
- \*\* Not available for pickup in Asia.
- <sup>#</sup> UPS Import Control is available only in countries where UPS pickup services are available.

### Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

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For additional information and services, visit ups.com or contact our Customer Service Representatives at 2735-3535.



Destination Export Zones			Import Zones				Destination			Export Zones				Import Zones				
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited		Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited	
Afghanistan	-		9	9	9	9	9		Brunei*	-		1	1	8	8	8		
Aland Island (Finland)*	-		7	7	8	8	8	8	Buesingen (Germany)*	-		6	6	-		-		
Albania	-		9	9	9	9	9		Bulgaria	-	9	9	9	8	8	8	8	
Algeria	-		9	9	9	9	9		Burkina Faso	-		9	9	9	9	9		
American Samoa	-		7	7	9	9	9		Burundi	-		9	9	-	9	9		
Andorra	-		6	6	-		-		Cambodia*	-		8	8	9	9	9		
Angola	-		9	9	9	9	9		Cameroon	-		9	9	9	9	9		
Anguilla	-		9	9	9	9	9		Campione/ Lake Lugano (Italy)*	-		6	6	7	7	7	7	
Antigua and Barbuda	-		9	9	9	9	9		Canada*	5	5	5	5	5	5	5	5	
Argentina*	-	9	9	9	9	9	9	9	Canary Islands (Spain)*	-		6	6	-	7	7		
Armenia	-		9	9	9	9	9		Cape Verde	-		9	9	9	9	9		
Aruba	-		9	9	9	9	9		Cayman Islands	-		9	9	9	9	9		
Australia*	-		3	3	4	4	4	4	Central African Republic	-		9	9	-		-		
Austria*	7	7	7	7	8	8	8	8	Ceuta (Spain)*	-		6	6	-		-		
Azerbaijan	-		9	9	9	9	9	-	Chad	-		9	9	9	9	9		
Azores (Portugal)*	-		8	8	-	8	8		Chile*	-	9	9	9	9	9	9	9	
Bahamas*	-		9	9	9	9	9		China (Excluding China South)*	1	1	1	1	1	1	1	1	
Bahrain	-	9	9	9	9	9	9	9	China South**	10	10	10	10	10	10	10	10	
Bangladesh*	-		8	8	9	9	9		Colombia*	-		9	9	9	9	9	9	
Barbados	-		9	9	9	9	9		Comoros	-		9	9	9	9	9		
Belarus/ Byelorussia*	-		9	9	9	9	9		Congo (Brazzaville)	-		9	9	9	9	9		
Belgium	6	6	6	6	6	6	6	6	Congo, Democratic Republic of	-		9	9	9	9	9		
Belize	-		9	9	-		-		Cook Islands	-		7	7	-		-		
Benin	-		9	9	9	9	9		Costa Rica*	-		9	9	9	9	9	9	
Bermuda	-		9	9	9	9	9		Cote d'Ivoire (Ivory Coast)	-		9	9	9	9	9		
Bhutan	-		8	8	9	9	9		Croatia*	-	9	9	9	9	9	9	9	
Bolivia	-		9	9	9	9	9	-	Curacao	-		9	9	-	9	9		
Bonaire, St. Eustatius, Saba			9	9	-	9	9		Сургиз	-		9	9	9	9	9		
Bosnia and Herzegovina	-	9	9	9	9	9	9		Czech Republic*	9	9	9	9	8	8	8	8	
Botswana	-		9	9	9	9	9		Denmark*	7	7	7	7	8	8	8	8	
Brazil*	-	9	9	9	8	8	8	8	Djibouti	-	-	9	9	9	9	9		
British Virgin Islands	-		9	9	9	9	9		Dominica	-	-	9	9	9	9	9		

# International Shipments:

Visit ups.com® or contact our Customer Service Representatives at 2735-3535 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details - Billing options
- Service notes
- Commodity
- classifications
- Prohibited articles
  Destination/Origin
- Country served
- UPS Terms and
- Conditions of Service

+ China South includes Fujian and Guangdong Provinces only.

\* Extended Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com or contact our Customer Service Representatives at 2735-3535.

# Note:

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Worldwide Zone Chart

# (Continued)

Destination Export Zones				Import Zones			Destination		Expor	t Zones			Impo	rt Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited		Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Dominican Republic*			9	9	9	9	9	9	Heligoland (Germany)*	-		6	6	6	6	6	6
Ecuador*	-		9	9	9	9	9	9	Honduras*	-		9	9	9	9	9	9
Egypt	-	9	9	9	9	9	9	9	Hungary*	9	9	9	9	8	8	8	8
El Salvador*	-		9	9	9	9	9	9	lceland	-	9	9	9	9	9	9	
England (United Kingdom)*	6	6	6	6	6	6	6	6	India*	4	4	4	4	3	3	3	3
Equatorial Guinea			9	9			-	-	Indonesia*	3	3	3	3	-		4	-
Eritrea			9	9	9	9	9	-	Iraq			9	9	9	9	9	-
Estonia	•	9	9	9	8	8	8	8	Ireland, Republic of	7	7	7	7	6	6	6	6
Ethiopia			9	9	9	9	9	-	Israel		9	9	9	9	9	9	9
Faroe Islands			9	9			-	-	ltaly*	6	6	6	6	7	7	7	7
Fiji	•		7	7	8	8	8	-	Jamaica*			9	9	9	9	9	
Finland*	•	7	7	7	8	8	8	8	Japan*		2	2	2	4	4	4	4
France*	6	6	6	6	7	7	7	7	Jersey (Channel Islands)			8	8	6	6	6	6
French Guiana	-		9	9	-		-	-	Jordan		9	9	9	9	9	9	
French Polynesia	-		7	7	-	9	9	-	Kazakhstan*	-	9	9	9	9	9	9	9
Gabon	-		9	9	9	9	9	-	Кепуа	-		9	9	9	9	9	
Gambia	-		9	9	9	9	9	-	Kirghizia (Kyrgyzstan)			9	9	9	9	9	
Georgia*	-		9	9	9	9	9	-	Kiribati			7	7	-		-	
Germany*	6	6	6	6	6	6	6	6	Korea, South			1	1	3	3	3	3
Ghana	-		9	9	9	9	9	-	Kosovo			9	9	9	9	9	
Gibraltar	-		9	9	9	9	9	-	Kosrae (Micronesia, Federated States of)			7	7	-		-	
Greece*	-	8	8	8	8	8	8	8	Kuwait		9	9	9	9	9	9	9
Greenland	-		9	9	-		-	-	Laos	-		8	8	9	9	9	
Grenada	-		9	9	9	9	9		Latvia	-	9	9	9	8	8	8	8
Guadeloupe*			9	9	9	9	9	-	Lebanon		9	9	9	9	9	9	-
Guam	-		7	7	9	9	9		Lesotho	-		9	9	-	9	9	
Guatemala*			9	9	9	9	9	9	Liberia			9	9	9	9	9	-
Guernsey (Channel Islands)			8	8	6	6	6	6	Libyan Arab Jamahiriya			9	9	9	9	9	-
Guinea			9	9	9	9	9	-	Liechtenstein*		7	7	7	8	8	8	8
Guinea-Bissau			9	9	9	9	9	-	Lithuania		9	9	9	8	8	8	8
Guyana*			9	9	9	9	9	-	Livigno (Italy)*			6	6	7	7	7	7
Haiti*			9	9	9	9	9	9	Luxembourg	6	6	6	6	6	6	6	6

# (Continued)

Destination Export Zones			Import Zones				Destination		Export Zones				Import Zones				
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited		Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Macau	-		1	1	1	1	1		Niger		-	9	9	9	9	9	
Macedonia (FYROM)	-		9	9	9	9	9		Nigeria*	-	-	9	9	9	9	9	
Madagascar	-	9	9	9	9	9	9		Norfolk Island (Australia)*	-	-	3	3	-		-	
Madeira (Portugal)*	-		8	8	-	8	8		Northern Ireland (United Kingdom)*	6	6	6	6	6	6	6	6
Malawi	-		9	9	9	9	9		Northern Mariana Islands*	-	-	7	7	9	9	9	
Malaysia*	-	1	1	1	2	2	2	2	Norway*	-	7	7	7	8	8	8	8
Maldives	-		8	8	-		-		Oman		-	9	9	9	9	9	9
Mali	-		9	9	9	9	9		Pakistan*		8	8	8	8	8	8	8
Malta	-		9	9	9	9	9		Palau		-	7	7	-		-	
Marshall Islands	-		7	7	-		-		Panama*		-	9	9	9	9	9	9
Martinique	-		9	9	9	9	9		Papua New Guinea		-	7	7	-		-	•
Mauritania	-		9	9	9	9	9		Paraguay		-	9	9	9	9	9	
Mauritius	-		9	9	9	9	9		Peru*		-	9	9	9	9	9	9
Mayotte	-		9	9	9	9	9		Philippines*	1	1	1	1	2	2	2	2
Melilla (Spain)*	-		6	6	-		-		Poland*	7	7	7	7	7	7	7	7
Mexico*	-	5	5	5	5	5	5	5	Ponape (Micronesia, Federated States of)			7	7	-		-	•
Micronesia, Federated States of	-		7	7	-		-	-	Portugal*	8	8	8	8	8	8	8	8
Moldova*	-		9	9	8	8	8	-	Puerto Rico*		5	5	5	5	5	5	5
Monaco (France)*	-	6	6	6	7	7	7	7	Qatar		9	9	9	9	9	9	9
Mongolia	-		8	8	9	9	9		Reunion Island			9	9	8	8	8	
Montenegro	-		9	9	9	9	9		Romania		9	9	9	8	8	8	8
Montserrat	-		9	9	9	9	9		Rota (Northern Mariana Islands)*			7	7	-		9	•
Могоссо	-		9	9	9	9	9		Russia*		9	9	9	8	8	8	8
Mount Athos (Greece)*	-		8	8	8	8	8	8	Rwanda	-	-	9	9	-	9	9	
Mozambique	-		9	9	-	9	9		Saipan (Northern Mariana Islands)*	-	-	7	7	-		9	
Myanmar	-		8	8	-	9	9	9	Samoa	-	-	7	7	-	8	8	
Namibia	-		9	9	9	9	9		San Marino	-	-	6	6	7	7	7	7
Nepal*	-		8	8	8	8	8		Saudi Arabia	-	9	9	9	9	9	9	9
Netherlands (Holland)*	6	6	6	6	6	6	6	6	Scotland (United Kingdom)*	6	6	6	6	6	6	6	6
New Caledonia	-		7	7	9	9	9		Senegal	-	-	9	9	9	9	9	
New Zealand*	-	3	3	3	4	4	4	4	Serbia		-	9	9	9	9	9	•
Nicaragua	-	-	9	9	9	9	9	9	Seychelles	-	-	9	9	9	9	9	

# International Shipments:

Visit ups.com® or contact our Customer Service Representatives at 2735-3535 for information regarding international shipments, including:

# - Service options

- Time in transit
- Guarantee details
- Billing options - Service notes
- Commodity
- classifications
- Prohibited articles
- Destination/Origin
- Country served
- UPS Terms and
- Conditions of Service

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# Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# (Continued)

Destination		Export	Zones		Import Zones				Destination		Export	Zones		Import Zones				
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited		Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited	
Sierra Leone			9	9	9	9	9		Togo			9	9	9	9	9	-	
Singapore*	1	1	1	1	2	2	2	2	Tonga	•		7	7	-	-	-	-	
Slovakia	-	9	9	9	8	8	8	8	Tortola (British Virgin Islands)	-	-	9	9	-	9	9	-	
Slovenia	-	9	9	9	8	8	8	8	Trinidad & Tobago*	-	-	9	9	9	9	9	-	
Solomon Islands	-		7	7	-		-	•	Truk (Micronesia, Federated States of)	-	-	7	7	-		-	-	
South Africa*	-	9	9	9	9	9	9	9	Tunisia	-	-	9	9	-		-	-	
Spain*	6	6	6	6	7	7	7	7	Turkey	-	9	9	9	8	8	8	8	
Sri Lanka*	-		8	8	8	8	8	•	Turks & Caicos Islands	-	-	9	9	-	9	9	-	
St. Barthelemy	-		9	9	-	9	9	•	Tuvalu	-	-	7	7	-		-	-	
St. Christopher (St. Kitts)	-		9	9	-	9	9	•	U.S. Virgin Islands	-	-	9	9	9	9	9	-	
St. Croix (U.S. Virgin Islands)	-		9	9	-	9	9	•	Uganda	-	-	9	9	9	9	9	-	
St. John (U.S. Virgin Islands)	-		9	9	-	9	9		Ukraine*	-	-	9	9	9	9	9	-	
St. Kitts and Nevis	-		9	9	9	9	9	9	Union Islands (St. Vincent $\boldsymbol{\vartheta}$ the Grenadines)	-	-	9	9	-	9	9	-	
St. Lucia	-	-	9	9	9	9	9	9	United Arab Emirates	-	9	9	9	9	9	9	9	
St. Maarten, St. Martin	-		9	9	-	9	9		United Kingdom*	6	6	6	6	6	6	6	6	
St. Thomas (U.S. Virgin Islands)	-	-	9	9	-	9	9		United States*	5	5	5	5	5	5	5	5	
St. Vincent & the Grenadines	-	-	9	9	9	9	9		Uruguay	-	-	9	9	9	9	9	-	
Suriname	-		9	9	9	9	9	-	Uzbekistan	-	-	9	9	9	9	9	-	
Swaziland	-		9	9	-	9	9	-	Vanuatu	-		7	7	-		-	-	
Sweden*	7	7	7	7	8	8	8	8	Vatican City (Italy)*	6	6	6	6	7	7	7	7	
Switzerland*	7	7	7	7	8	8	8	8	Venezuela*	-		9	9	9	9	9	9	
Syrian Arab Republic	-		9	9	9	9	9	-	Vietnam*	-		1	1	1	1	1	1	
Tahiti (French Polynesia)	-		7	7	-		9		Virgin Gorda (British Virgin Islands)	-		9	9	9	9	9	-	
Taiwan*	1	1	1	1	3	3	3	3	Wales (United Kingdom)*	6	6	6	6	6	6	6	6	
Tajikistan*	-	-	9	9	-	8	8		Wallis & Futuna Islands	-	-	7	7	-	-	-	-	
Tanzania, United Republic of	-		9	9	8	8	8		Yap (Micronesia, Federated States of)	•	-	7	7	-	-	-		
Thailand*	-	1	1	1	2	2	2	2	Yemen, Republic of			9	9	9	9	9		
Timor-Leste	-		7	7	-	•	-		Zambia	-		9	9	9	9	9		
Tinian (Northern Mariana Islands)*	-		7	7	-		9		Zimbabwe	-		9	9	9	9	9	-	

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## Note:

Future Changes -Rates, charges, service explanation, and services are subject to change without prior notice.

# Worldwide Zone Chart UPS Worldwide Express Freight™

Destination	Export	Import
Argentina*	9	9
Australia*	3	4
Austria*	7	8
Belgium	6	6
Brazil*	9	8
Bulgaria	-	8
Canada*	5	5
Chile*	9	9
China (Excluding China South)*	1	1
China South*⁺	10	10
Colombia*	9	9
Costa Rica*	9	9
Czech Republic*	9	8
Denmark*	7	8
Dominican Republic*	9	9
Ecuador*	9	9
El Salvador*	9	9
Finland*	7	8
France*	6	7
Germany*	6	6
Greece*	8	8
Guatemala*	9	9
Honduras*	9	9
Hungary*	9	8
India*	4	-
Indonesia*	3	4
Ireland, Republic of	7	6
Israel	9	9
ltaly*	6	7
Japan*	2	4

Destination	Export	Import
Korea, South	1	3
Liechtenstein*	7	8
Luxembourg	6	6
Malaysia*	1	2
Mexico*	5	5
Netherlands (Holland)*	6	6
New Zealand*	3	4
Nicaragua	9	9
Norway*	7	8
Panama*	9	9
Philippines*	1	2
Poland*	7	7
Portugal*	8	8
Puerto Rico*	5	5
Romania	-	8
Saudi Arabia	9	-
Serbia	-	9
Singapore*	1	2
Slovakia	9	8
Spain*	6	7
Sweden*	7	8
Switzerland*	7	8
Taiwan*	1	3
Thailand*	1	2
Turkey	9	8
United Arab Emirates	9	9
United Kingdom*	6	6
United States*	5	5
Vietnam*	1	1

- China South includes Fujian and Guangdong Provinces only.
- \* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com® or contact our Customer Service Representatives at 2735-3535.

# Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 2735-3535.

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong.

# **UPS Worldwide Express**

For all your urgent shipments,

UPS Worldwide Express guarantees delivery by 10:30 am or before 12:00 noon to most parts of the U.S.; major cities in Canada, Europe and Asia; and selected areas in the Americas.\*

## **UPS Worldwide Express Plus®**

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.\*

Add HK\$320 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

 Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

\* There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

# Note:

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# Export - UPS Worldwide Express®

# **UPS Express Envelope and Documents**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope⁺	164	263	267	336	311	318	348	586	672	125
0.5	164	263	267	336	311	318	348	586	672	125
1.0	207	325	330	431	379	438	461	668	875	129
1.5	252	386	389	527	449	544	580	785	1,093	143
2.0	298	446	449	623	516	650	687	920	1,314	159
2.5	343	509	513	719	587	757	797	1,055	1,533	177
3.0	404	590	594	808	687	864	903	1,184	1,788	195
3.5	461	675	676	900	782	971	1,009	1,310	2,043	211
4.0	512	758	759	990	873	1,079	1,116	1,436	2,298	229
4.5	560	838	844	1,081	961	1,187	1,218	1,564	2,551	246
5.0	608	920	925	1,170	1,052	1,295	1,317	1,691	2,809	265

## **Non-Documents**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	261	347	351	566	445	551	551	679	896	161
1.0	306	410	414	640	515	653	663	794	1,140	167
1.5	353	475	479	717	588	753	758	907	1,389	175
2.0	399	536	542	793	660	852	854	1,024	1,637	178
2.5	445	601	607	868	729	952	964	1,136	1,883	195
3.0	493	667	670	943	805	1,027	1,059	1,252	2,127	213
3.5	538	730	735	1,019	877	1,100	1,129	1,367	2,373	229
4.0	586	795	798	1,094	952	1,173	1,196	1,482	2,620	249
4.5	632	859	864	1,170	1,023	1,247	1,265	1,593	2,864	270
5.0	677	923	929	1,247	1,097	1,322	1,331	1,704	3,108	289
5.5	703	986	992	1,310	1,159	1,382	1,393	1,807	3,281	315
6.0	725	1,052	1,058	1,372	1,221	1,446	1,452	1,907	3,452	341
6.5	750	1,116	1,123	1,435	1,280	1,506	1,513	2,006	3,626	368
7.0	775	1,182	1,189	1,498	1,343	1,567	1,573	2,106	3,797	392
7.5	798	1,247	1,253	1,559	1,407	1,629	1,637	2,206	3,969	419
8.0	826	1,311	1,318	1,623	1,469	1,688	1,701	2,287	4,139	444
8.5	852	1,375	1,380	1,683	1,532	1,748	1,770	2,383	4,311	471
9.0	879	1,438	1,446	1,747	1,596	1,808	1,834	2,481	4,483	498
9.5	904	1,503	1,509	1,809	1,659	1,869	1,904	2,580	4,657	523
10.0	932	1,567	1,574	1,872	1,721	1,928	1,968	2,677	4,828	549
10.5	964	1,621	1,627	1,922	1,776	1,990	2,032	2,752	5,000	576
11.0	1,000	1,674	1,681	1,972	1,829	2,051	2,094	2,826	5,172	602
11.5	1,030	1,727	1,737	2,025	1,884	2,113	2,152	2,902	5,343	629
12.0	1,065	1,780	1,791	2,075	1,937	2,174	2,214	2,975	5,514	654
12.5	1,099	1,832	1,845	2,125	1,990	2,233	2,277	3,051	5,687	678
13.0	1,133	1,886	1,903	2,187	2,045	2,297	2,335	3,127	5,823	703
13.5	1,166	1,940	1,956	2,248	2,099	2,359	2,398	3,199	5,960	727
14.0	1,203	1,992	2,011	2,309	2,153	2,418	2,457	3,276	6,095	753
14.5	1,236	2,046	2,066	2,371	2,207	2,480	2,515	3,351	6,232	779
15.0	1,271	2,098	2,120	2,432	2,261	2,543	2,577	3,425	6,368	803
15.5	1,299	2,143	2,168	2,492	2,317	2,581	2,628	3,491	6,507	829
16.0	1,329	2,190	2,213	2,556	2,377	2,620	2,681	3,553	6,644	855
16.5	1,360	2,233	2,260	2,615	2,434	2,655	2,732	3,619	6,782	881
17.0	1,388	2,279	2,306	2,677	2,490	2,695	2,781	3,681	6,919	906
17.5	1,417	2,324	2,353	2,739	2,548	2,733	2,834	3,745	7,059	932
18.0	1,433	2,367	2,400	2,741	2,592	2,772	2,863	3,757	, 7,194	957
18.5	1,450	2,409	2,448	2,746	2,636	2,810	2,891	3,764	7,330	983
19.0	1,460	2,431	2,494	2,757	2,680	2,849	2,916	3,776	7,466	1,009
19.5	1,471	2,450	, 2,506	2,770	2,724	2,884	2,945	3,784	7,603	1,035
20.0	, 1,477	2,459	2,521	2,778	2,745	2,922	2,963	3,793	7,739	1,061

Export - UPS Worldwide Express<sup>®</sup>

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong.

## **Non-Documents (Continued)**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipmen	t weight a	bove 20 k	g (Price pe	er kg unles	s Deficit W	'eight <sup>#</sup> app	lies)			
21-44	70	117	121	135	135	144	144	184	386	53
45-70	61	102	106	113	124	125	126	181	357	52
71-99	58	98	103	108	113	112	113	174	313	51
100-299	58	96	103	107	109	111	112	174	313	51
300-499	57	96	102	107	108	110	111	171	307	50
500-999	56	95	101	106	107	109	110	170	305	50
Above 1000	55	93	100	105	106	107	109	169	303	50

## UPS 10 KG Box<sup>®</sup> and UPS 25 KG Box<sup>®</sup>

# UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.\*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	716	59	
Zone 2	771	86	
Zone 3	775	87	
Zone 4	1,425	140	Apply the UPS
Zone 5	1,216	89	Worldwide
Zone 6	1,199	91	Express 25 KG
Zone 7	1,199	91	Box Rates
Zone 8	2,278	158	
Zone 9	3,448	207	
Zone 10	442	38	

# UPS 25 KG Box (50 cm x 45 cm x 34 cm) A special flat rate applies for shipments weighing up to 25 kg.\*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,413	60	
Zone 2	1,453	89	
Zone 3	1,467	90	
Zone 4	2,461	143	Apply the UPS
Zone 5	2,119	94	Worldwide
Zone 6	2,092	95	Express
Zone 7	2,092	95	Non-Document Rates
Zone 8	3,910	163	Notes
Zone 9	5,633	215	
Zone 10	1,087	47	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

## Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

<sup>\*</sup> The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

# Export - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong.

# **UPS Worldwide Express Saver**

For an economical alternative to UPS Worldwide Express<sup>®</sup>, UPS Worldwide Express Saver provides money-back guaranteed\* delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

# **UPS Express Envelope and Documents**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope⁺	155	248	252	317	293	300	328	553	634	118
0.5	155	248	252	317	293	300	328	553	634	118
1.0	195	307	311	407	358	413	435	630	825	122
1.5	238	364	367	497	424	513	547	741	1,031	135
2.0	281	421	424	588	487	613	648	868	1,240	150
2.5	324	480	484	678	554	714	752	995	1,446	167
3.0	381	557	560	762	648	815	852	1,117	1,687	184
3.5	435	637	638	849	738	916	952	1,236	1,927	199
4.0	483	715	716	934	824	1,018	1,053	1,355	2,168	216
4.5	528	791	796	1,020	907	1,120	1,149	1,475	2,407	232
5.0	574	868	873	1,104	992	1,222	1,242	1,595	2,650	250

# Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	246	327	331	534	420	520	520	641	845	152
1.0	289	387	391	604	486	616	625	749	1,075	152
1.5	333	448	452	676	555	710	715	856	1,310	165
2.0	376	506	511	748	623	804	806	966	1,544	168
2.5	420	567	573	819	688	898	909	1,072	1,776	184
3.0	465	629	632	890	759	969	999	1,181	2,007	201
3.5	508	689	693	961	827	1,038	1,065	1,290	2,239	216
4.0	553	750	753	1,032	898	1,107	1,128	1,398	2,472	235
4.5	596	810	815	1,104	965	1,176	1,193	1,503	2,702	255
5.0	639	871	876	1,176	1,035	1,247	1,256	1,608	2,932	273
5.5	663	930	936	1,236	1,093	1,304	1,314	1,705	3,095	297
6.0	684	992	998	1,294	1,152	1,364	1,370	1,799	3,257	322
6.5	708	1,053	1,059	1,354	1,208	1,421	1,427	1,892	3,421	347
7.0	731	1,115	1,122	1,413	1,267	1,478	1,484	1,987	3,582	370
7.5	753	1,176	1,182	1,471	1,327	1,537	1,544	2,081	3,744	395
8.0	779	1,237	1,243	1,531	1,386	1,592	1,605	2,158	3,905	419
8.5	804	1,297	1,302	1,588	1,445	1,649	1,670	2,248	4,067	445
9.0	829	1,357	1,364	1,648	1,506	1,706	1,730	2,341	4,229	470
9.5	853	1,418	1,424	1,707	1,565	1,763	1,796	2,434	4,393	493
10.0	879	1,478	1,485	1,766	1,624	1,819	1,857	2,525	4,555	518
10.5	909	1,529	1,535	1,813	1,675	1,877	1,917	2,596	4,717	543
11.0	943	1,579	1,586	1,860	1,725	1,935	1,975	2,666	4,879	568
11.5	972	1,629	1,639	1,910	1,777	1,993	2,030	2,738	5,041	593
12.0	1,005	1,679	1,690	1,958	1,827	2,051	2,089	2,807	5,202	617
12.5	1,037	1,728	1,741	2,005	1,877	2,107	2,148	2,878	5,365	640
13.0	1,069	1,779	1,795	2,063	1,929	2,167	2,203	2,950	5,493	663
13.5	1,100	1,830	1,845	2,121	1,980	2,225	2,262	3,018	5,623	686
14.0	1,135	1,879	1,897	2,178	2,031	2,281	2,318	3,091	5,750	710
14.5	1,166	1,930	1,949	2,237	2,082	2,340	2,373	3,161	5,879	735
15.0	1,199	1,979	2,000	2,294	2,133	2,399	2,431	3,231	6,008	758
15.5	1,225	2,022	2,045	2,351	2,186	2,435	2,479	3,293	6,139	782
16.0	1,254	2,066	2,088	2,411	2,242	2,472	2,529	3,352	6,268	807
16.5	1,283	2,107	2,132	2,467	2,296	2,505	2,577	3,414	6,398	831
17.0	1,309	2,150	2,175	2,525	2,349	2,542	2,624	3,473	6,527	855
17.5	1,337	2,192	2,220	2,584	2,404	2,578	2,674	3,533	6,659	879
18.0	1,352	2,233	2,264	2,586	2,445	2,615	2,701	3,544	6,787	903
18.5	1,368	2,273	2,309	2,591	2,487	2,651	2,727	3,551	6,915	928
19.0	1,377	2,293	2,353	2,601	2,528	2,688	2,751	3,562	7,043	952
19.5	1,388	2,311	2,364	2,613	2,570	2,721	2,778	3,570	7,173	976
20.0	1,393	2,320	2,378	2,621	2,590	2,757	2,795	3,578	7,301	1,000

\* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

# Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice. Export - UPS Worldwide Express Saver"

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong.

# **Non-Documents (Continued)**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
For shipmen	For shipment weight above 20 kg (Price per kg unless Deficit Weight <sup>#</sup> applies)										
21-44	66	110	114	127	127	136	136	174	364	50	
45-70	58	96	100	107	117	118	119	171	337	49	
71-99	55	92	97	102	107	106	107	164	295	48	
100-299	55	91	97	101	103	105	106	164	295	48	
300-499	54	91	96	101	102	104	105	161	290	47	
500-999	53	90	95	100	101	103	104	160	288	47	
Above 1000	52	88	94	99	100	101	103	159	286	47	

# UPS 10 KG Box<sup>®</sup> and UPS 25 KG Box<sup>®</sup>

# UPS 10 KG Box (42 cm x 34 cm x 27 cm) A special flat rate applies for shipments weighing up to 10 kg.\*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	676	56	
Zone 2	730	81	
Zone 3	732	82	
Zone 4	1,344	133	Apply the UPS
Zone 5	1,146	84	Worldwide
Zone 6	1,132	85	Express Saver
Zone 7	1,132	85	25 KG Box Rates
Zone 8	2,150	149	2 on Adres
Zone 9	3,253	196	
Zone 10	418	36	

# UPS 25 KG Box (50 cm x 45 cm x 34 cm) A special flat rate applies for shipments weighing up to 25 kg.\*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,333	57	
Zone 2	1,370	83	
Zone 3	1,383	84	
Zone 4	2,322	136	Apply the UPS
Zone 5	1,999	88	Worldwide
Zone 6	1,975	88	Express Saver
Zone 7	1,975	88	Non-Document Rates
Zone 8	3,690	155	listes
Zone 9	5,314	203	
Zone 10	1,026	43	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

#### Note: Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

<sup>\*</sup> The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

# Export - UPS Worldwide Expedited®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong.

# **UPS Worldwide Expedited**

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

# Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	277	376	378	572	449	574	577	713	1,044	148
2.0	356	489	487	707	572	742	731	906	1,489	153
3.0	436	600	594	843	693	889	905	1,093	1,936	159
4.0	514	708	703	976	816	1,015	1,022	1,279	2,381	190
5.0	594	819	811	1,112	938	1,142	1,137	1,466	2,828	217
6.0	636	927	919	1,224	1,045	1,244	1,241	1,593	3,113	248
7.0	679	1,037	1,026	1,334	1,149	1,347	1,343	1,723	3,369	277
8.0	721	1,144	1,135	1,442	1,254	1,448	1,445	1,852	3,614	307
9.0	765	1,256	1,242	1,551	1,359	1,551	1,548	1,981	3,846	337
10.0	810	1,364	1,351	1,660	1,465	1,653	1,650	2,108	4,064	367
11.0	866	1,456	1,442	1,747	1,553	1,749	1,753	2,226	4,232	396
12.0	923	1,548	1,534	1,833	1,644	1,843	1,856	2,341	4,399	426
13.0	981	1,641	1,625	1,921	1,733	1,936	1,958	2,458	4,556	456
14.0	1,038	1,730	1,717	2,007	1,823	2,028	2,049	2,575	4,683	486
15.0	1,095	1,822	1,810	2,094	1,914	2,120	2,138	2,691	4,716	520
16.0	1,142	1,897	1,889	2,181	2,004	2,182	2,203	2,769	4,729	711
17.0	1,180	1,935	1,926	2,218	2,041	2,221	2,240	2,804	4,765	753
18.0	1,186	1,941	1,933	2,224	2,069	2,226	2,246	2,813	4,773	795
19.0	1,193	1,946	1,939	2,230	2,085	2,232	2,254	2,818	4,778	838
20.0	1,196	1,950	1,943	2,234	2,161	2,235	2,261	2,821	4,781	881
For shipmer	nt weight a	above 20 k	g (Price pe	er kg unles	s Deficit W	/eight <sup>#</sup> app	lies)			
21-44	57	97	97	108	108	111	113	136	231	44
45-70	51	83	85	95	98	93	99	119	214	43
71-99	48	75	77	84	85	87	88	107	192	42
100-299	47	74	77	83	84	86	87	107	192	42
300-499	46	74	76	83	83	84	86	106	191	41
500-999	44	72	75	81	82	83	84	105	190	41
Above 1000	43	71	74	79	81	82	83	103	189	41

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Note:

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

# Import - UPS Worldwide Express<sup>®</sup>

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong.

# **UPS Express Envelope and Documents**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope⁺	145	170	215	213	392	616	618	641	602	140
0.5	145	170	215	213	392	616	618	641	602	140
1.0	190	232	324	300	547	759	789	805	792	184
1.5	233	293	432	388	701	903	957	968	979	226
2.0	277	355	541	479	855	1,048	1,128	1,129	1,169	267
2.5	319	417	650	566	979	1,193	1,300	1,305	1,357	310
3.0	378	462	697	656	1,039	1,270	1,433	1,460	1,513	366
3.5	436	511	741	744	1,101	1,348	1,569	1,615	1,664	422
4.0	493	558	789	834	1,162	1,411	1,703	1,770	1,818	479
4.5	548	603	834	924	1,221	1,476	1,839	1,924	1,971	531
5.0	603	649	880	1,014	1,283	1,541	1,974	2,078	2,124	585

# **UPS Worldwide Express**

For all your urgent shipments, UPS Worldwide Express guarantees delivery

by 12:00 noon to selected areas in your locations.\*

# **UPS Worldwide Express Plus®**

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 9:00 am or 10:00 am to selected areas in your locations.\*

# Add HK\$320 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

 Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

# Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

5.0	603	649	880	1,014	1,283	1,541	1,974	2,078	Z,1Z4	585
Non-Docume	ents									
Shipment	Zone									
Weight (kg)	1	2	3	4	5	6	7	8	9	10
0.5	234	252	594	594	558	825	939	957	954	227
1.0	281	325	634	667	663	925	1,073	1,125	1,116	272
1.5	326	399	671	740	765	1,026	1,207	1,290	1,276	315
2.0	372	471	711	797	869	1,128	1,343	1,458	1,434	361
2.5	419	543	748	853	999	1,229	1,478	1,624	1,595	407
3.0	463	583	778	903	1,059	1,295	1,619	1,769	1,751	448
3.5	511	621	808	953	1,120	1,359	1,757	1,913	1,907	495
4.0	558	659	836	1,003	1,182	1,425	1,898	2,055	2,064	540
4.5	603	699	867	1,053	1,241	1,491	2,041	2,201	2,221	585
5.0	649	736	896	1,102	1,303	1,556	2,179	2,344	2,375	630
5.5	694	774	925	1,150	1,346	1,623	2,254	2,490	2,523	671
6.0	738	810	954	1,198	1,388	1,688	2,329	2,632	2,671	717
6.5	782	849	984	1,246	1,431	1,753	2,404	2,777	2,820	758
7.0	826	886	1,014	1,293	1,473	1,819	2,478	2,921	2,968	799
7.5	869	925	1,044	1,340	1,517	1,885	2,552	3,067	3,117	844
8.0	917	954	1,073	1,402	1,568	1,945	2,627	3,204	3,265	885
8.5	960	984	1,101	1,462	1,621	2,008	2,700	3,342	3,413	932
9.0	1,007	1,014	1,131	1,525	1,673	2,070	2,774	3,480	3,563	977
9.5	1,053	1,044	1,161	1,586	1,725	2,132	2,848	3,618	3,708	1,021
10.0	1,099	1,073	1,191	1,647	1,776	2,193	2,920	3,755	3,856	1,066
10.5	1,146	1,101	1,221	1,692	1,862	2,257	2,996	3,896	4,005	1,109
11.0	1,193	1,131	1,251	1,736	1,945	2,329	3,071	4,036	4,153	1,155
11.5	1,236	1,161	1,284	1,782	2,029	2,402	3,145	4,175	4,301	1,197
12.0	1,283	1,191	1,312	1,825	2,115	2,473	3,221	4,317	4,450	1,241
12.5	1,325	1,220	1,344	1,872	2,197	2,546	3,297	4,456	4,597	1,287
13.0	1,371	1,247	1,374	1,918	2,227	2,619	3,358	4,559	4,748	1,328
13.5	1,415	1,273	1,403	1,964	2,258	2,691	3,423	4,662	4,899	1,372
14.0	1,460	1,301	1,433	2,010	2,289	2,756	3,488	4,764	5,051	1,415
14.5	1,506	1,326	1,461	2,055	2,318	2,822	3,551	4,868	5,200	1,458
15.0	1,551	1,356	1,490	2,101	2,348	2,887	3,617	4,968	5,352	1,503
15.5	1,598	1,389	1,511	2,136	2,425	2,954	3,679	5,070	5,502	1,550
16.0	1,647	1,427	1,530	2,171	2,503	3,023	3,745	5,173	5,653	1,597
16.5	1,696	1,461	1,550	2,205	2,579	3,092	3,809	5,275	5,804	1,644
17.0	1,742	1,498	1,568	2,241	2,655	3,159	3,873	5,377	5,955	1,689
17.5	1,788	1,524	1,587	2,273	2,732	3,228	3,938	5,394	6,106	1,737
18.0	1,839	1,526	1,589	2,283	2,777	3,286	3,951	5,396	6,161	1,786
18.5	1,887	1,529	1,591	2,294	2,822	3,346	3,964	5,399	6,215	1,835
19.0	1,938	1,531	1,593	2,304	2,865	3,389	3,971	5,401	6,268	1,884
19.5	1,988	1,533	1,597	2,311	2,873	3,395	3,979	5,403	6,322	1,932
20.0	2,036	1,535	1,601	2,318	2,879	3,402	3,986	5,406	6,348	1,981

# Import - UPS Worldwide Express®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong.

# **Non-Documents (Continued)**

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	
For shipmen	For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	101	75	80	109	143	163	178	264	301	99	
45-70	100	67	71	98	135	145	140	237	267	98	
71-99	99	64	69	93	133	143	135	225	225	96	
100-299	98	63	68	90	123	136	127	163	217	95	
300-499	95	60	67	89	117	133	123	136	215	90	
500-999	93	59	64	88	114	130	120	134	212	87	
Above 1000	89	58	63	86	113	126	114	130	205	86	

Ruture Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Note:

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

# Import - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong.

# **UPS Express Envelope and Documents**

20.0

1,921

1,448

1,510

2,187

2,716

3,209

3,760

5,100

5,989

1,861

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope⁺	137	160	203	201	370	581	583	605	568	132
0.5	137	160	203	201	370	581	583	605	568	132
1.0	179	219	306	283	516	716	744	759	747	174
1.5	220	276	408	366	661	852	903	913	924	213
2.0	261	335	510	452	807	989	1,064	1,065	1,103	252
2.5	301	393	613	534	924	1,125	1,226	1,231	1,280	292
3.0	357	436	658	619	980	1,198	1,352	1,377	1,427	345
3.5	411	482	699	702	1,039	1,272	1,480	1,524	1,570	398
4.0	465	526	744	787	1,096	1,331	1,607	1,670	1,715	452
4.5	517	569	787	872	1,152	1,392	1,735	1,815	1,859	501
5.0	569	612	830	957	1,210	1,454	1,862	1,960	2,004	552

For an economical alternative to UPS Worldwide Express<sup>®</sup>, UPS Worldwide Express Saver provides money-back guaranteed\* delivery by end-of-day, to over 220 countries and territories worldwide.

**UPS Worldwide Express Saver** 

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

Shipment	Zone	Zone	Zone	Zone	Zone	Zone	Zone	Zone	Zone	Zone
Veight (kg)	1	2	3	4	5	6	7	8	9	10
0.5	221	238	560	560	526	778	886	903	900	214
1.0	265	307	598	629	625	873	1,012	1,061	1,053	257
1.5	308	376	633	698	722	968	1,139	1,217	1,204	297
2.0	351	444	671	752	820	1,064	1,267	1,375	1,353	341
2.5	395	512	706	805	942	1,159	1,394	1,532	1,505	384
3.0	437	550	734	852	999	1,222	1,527	1,669	1,652	423
3.5	482	586	762	899	1,057	1,282	1,658	1,805	1,799	467
4.0	526	622	789	946	1,115	1,344	1,791	1,939	1,947	509
4.5	569	659	818	993	1,171	1,407	1,925	2,076	2,095	552
5.0	612	694	845	1,040	1,229	1,468	2,056	2,211	2,241	594
5.5	655	730	873	1,085	1,270	1,531	2,126	2,349	2,380	633
6.0	696	764	900	1,130	1,309	1,592	2,197	2,483	2,520	676
6.5	738	801	928	1,175	1,350	1,654	2,268	2,620	2,660	715
7.0	779	836	957	1,220	1,390	1,716	2,338	2,756	2,800	754
7.5	820	873	985	1,264	1,431	1,778	2,408	2,893	2,941	796
8.0	865	900	1,012	1,323	1,479	1,835	2,478	3,023	3,080	835
8.5	906	928	1,039	1,379	1,529	1,894	2,547	3,153	3,220	879
9.0	950	957	1,067	1,439	1,578	1,953	2,617	3,283	3,361	922
9.5	993	985	1,095	1,496	1,627	2,011	2,687	3,413	3,498	963
10.0	1,037	1,012	1,124	1,554	1,675	2,069	2,755	3,542	3,638	1,006
10.5	1,081	1,039	1,152	1,596	1,757	2,129	2,826	3,675	3,778	1,046
11.0	1,125	1,067	1,180	1,638	1,835	2,197	2,897	3,808	3,918	1,090
11.5	1,166	1,095	1,211	1,681	1,914	2,266	2,967	3,939	4,058	1,129
12.0	1,210	1,124	1,238	1,722	1,995	2,333	3,039	4,073	4,198	1,171
12.5	1,250	1,151	1,268	1,766	2,073	2,402	3,110	4,204	4,337	1,214
13.0	1,293	1,176	1,296	1,809	2,101	2,471	3,168	4,301	4,479	1,253
13.5	1,335	1,201	1,324	1,853	2,130	2,539	3,229	4,398	4,622	1,294
14.0	1,377	1,227	1,352	1,896	2,159	2,600	3,291	4,494	4,765	1,335
14.5	1,421	1,251	1,378	1,939	2,187	2,662	3,350	4,592	4,906	1,375
15.0	1,463	1,279	1,406	1,982	2,215	2,724	3,412	4,687	5,049	1,418
15.5	1,508	1,310	1,425	2,015	2,288	2,787	3,471	4,783	5,191	1,462
16.0	1,554	1,346	1,443	2,048	2,361	2,852	3,533	4,880	5,333	1,507
16.5	1,600	1,378	1,462	2,080	2,433	2,917	3,593	4,976	5,475	1,551
17.0	1,643	1,413	1,479	2,114	2,505	2,980	3,654	5,073	5,618	1,593
17.5	1,687	1,438	1,497	2,144	2,577	3,045	3,715	5,089	5,760	1,639
18.0	1,735	1,440	1,499	2,154	2,620	3,100	3,727	5,091	5,812	1,684
18.5	1,780	1,442	1,501	2,164	2,662	3,157	3,740	5,093	5,863	1,725
19.0	1,828	1,444	1,503	2,174	2,703	3,197	3,746	5,095	5,913	1,769
19.5	1,875	, 1,446	1,507	, 2,180	2,710	3,203	3,754	5,097	5,964	1,815
	.,	.,	.,	_,	_,	-,	-,	_,,,,	-,	.,

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

# Note:

Future Changes -Rates, charges, service explanation, and services are subject to change without prior notice.

# Import - UPS Worldwide Express Saver\*\*

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong.

# Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10		
For shipmen	For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)											
21-44	96	71	75	103	135	154	168	249	284	93		
45-70	94	63	67	92	127	137	132	224	252	92		
71-99	93	60	65	88	125	135	127	212	212	91		
100-299	92	59	64	85	116	128	120	154	205	90		
300-499	90	57	63	84	110	125	116	128	203	85		
500-999	88	56	60	83	108	123	113	126	200	82		
Above 1000	84	55	59	81	107	119	108	123	193	81		

Note: Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

<sup>&</sup>lt;sup>#</sup> In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

# Import - UPS Worldwide Expedited®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong.

# **UPS Worldwide Expedited**

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

Non-Docum	ents					
Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
1.0	250	287	567	593	564	800
2.0	330	402	629	708	736	945
3.0	410	490	690	800	897	1,080
4.0	489	553	742	890	999	1,179
5.0	568	616	792	980	1,102	1,278
6.0	646	677	839	1.063	1,172	1.377

3.0	410	490	690	800	897	1,080	1,376	1,510	1,553	397
4.0	489	553	742	890	999	1,179	1,613	1,750	1,823	474
5.0	568	616	792	980	1,102	1,278	1,852	1,993	2,097	550
6.0	646	677	839	1,063	1,172	1,377	1,976	2,233	2,338	625
7.0	721	739	884	1,147	1,242	1,478	2,099	2,475	2,581	699
8.0	799	792	928	1,243	1,313	1,577	2,223	2,710	2,821	775
9.0	882	840	972	1,351	1,400	1,676	2,346	2,945	3,064	854
10.0	960	888	1,017	1,449	1,485	1,776	2,468	3,173	3,306	931
11.0	1,040	935	1,057	1,530	1,609	1,866	2,589	3,385	3,537	1,007
12.0	1,117	984	1,099	1,606	1,733	1,958	2,712	3,580	3,766	1,083
13.0	1,193	1,029	1,141	1,681	1,827	2,051	2,828	3,775	3,997	1,157
14.0	1,269	1,073	1,177	1,757	1,876	2,142	2,936	3,941	4,225	1,232
15.0	1,346	1,117	1,214	1,833	1,924	2,234	3,040	4,109	4,457	1,305
16.0	1,423	1,175	1,236	1,845	2,033	2,327	3,143	4,209	4,687	1,380
17.0	1,501	1,234	1,258	1,858	2,145	2,418	3,200	4,215	4,917	1,454
18.0	1,578	1,254	1,273	1,867	2,232	2,444	3,212	4,221	5,003	1,530
19.0	1,655	1,256	1,279	1,877	2,238	2,469	3,215	4,246	5,017	1,604
20.0	1,728	1,258	1,301	1,901	2,244	2,488	3,281	4,290	5,027	1,664

Zone

916

1,145

Zone

970

1,250

Zone

1,009

1,280

Zone

242

319

For shipment weight above 20 kg (Price per kg unless Deficit Weight<sup>#</sup> applies)

21-44	86	60	65	95	111	117	164	214	251	83
45-70	74	51	53	76	95	99	103	175	177	72
71-99	67	48	47	69	80	93	74	141	146	65
100-299	65	47	46	67	79	89	72	130	131	61
300-499	64	46	44	66	78	88	70	127	130	60
500-999	61	44	43	65	77	86	69	125	129	59
Above 1000	60	43	42	64	76	84	68	122	128	58

Note: Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

# UPS Worldwide Express Freight

Rates shown are in Hong Kong Dollars and apply to shipments to/from Hong Kong.

# Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)\*Shipment<br/>Weight (kg)Zone<br/>1Zone<br/>2Zone<br/>3Zone<br/>4Zone<br/>5Zone<br/>6Zone<br/>7Zone<br/>8Zone<br/>9

Price per kg unless Deficit Weight <sup>#</sup> applies										
71-99	55	92	97	102	107	106	107	164	295	48
100-299	55	91	97	101	103	105	106	164	295	48
300-499	54	91	96	101	102	104	105	161	290	47
500-999	53	90	95	100	101	103	104	160	288	47
Above 1000	52	88	94	99	100	101	103	159	286	47
Minimum Rate	3,905	6,532	6,887	7,242	7,597	7,526	7,597	11,644	20,945	3,408

Zone

# **UPS Worldwide Express Freight**

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 50 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

# Import (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10		
Price per kg unless Deficit Weight <sup>#</sup> applies												
71-99	93	60	65	88	125	135	127	212	212	91		
100-299	92	59	64	85	116	128	120	154	205	90		
300-499	90	57	63	84	110	125	116	128	203	85		
500-999	88	56	60	83	108	123	113	126	200	82		
Above 1000	84	55	59	81	107	119	108	123	193	81		
Minimum Rate	6,603	4,260	4,615	6,248	8,875	9,585	9,017	15,052	15,052	6,461		

- \* Door-to-Door refers to shipments sent from sender's door to recipient's door.
- Drop-off refers to shipments that are dropped off at a UPS origin facility and delivered to the recipient's door.
- Hold at Location refers to shipments that are picked up at the sender's location and held at a UPS destination facility for pick up.
- Drop-off and Hold at Location refer to shipments that are dropped off at a UPS origin facility and held at a UPS destination facility for pick up.
- In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

#### Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com<sup>®</sup>.

Future Changes -

Rates, charges, service explanation, and services are subject to change without prior notice.

# THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INSOFAR AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com<sup>®</sup> and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on 19th May 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages or pallets covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centers.

#### **Commodities Handled and Restrictions on Service**

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight<sup>™</sup> below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 270 centimeters (or 108 inches) in length or a total of 419 centimeters (or 165 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com<sup>®</sup> will not be accepted for transportation and will be returned to sender if found in the UPS system.
- (ii) No service shall be rendered in the transportation of any packages or articles with a value in excess of USD 50,000 (or the local currency equivalent). Shipments containing jewelry (not including costume jewelry) having a value of more than USD 500 per package or per pallet (or the local currency equivalent) are not accepted for transportation. UPS Worldwide Express Freight consignments having a value or declared value of more than USD 100,000 per pallet will not be accepted for transportation. UPS's maximum liability for such consignments shall not exceed the greater of the declared value or USD 100,000 per pallet.
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups. com®), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders, unset precious stones, industrial diamonds), and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.
- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.
- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.

# (Continued)

(vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

# Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 Xwidth) + (2 X height)] combined exceeds 330 centimeters (130 inches), but does not exceed the maximum UPS size of 419 centimeters (165 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

# **Over Maximum Limits Charges**

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

## **Additional Handling Charge**

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- (ii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 152 centimeters (or 60 inches) or its second-longest side exceeding 76 centimeters (or 30 inches);
- (iv) Any package with an actual weight greater than 32 kilograms (or 70 pounds); and

(v) Each package, excluding UPS Worldwide Express Freight<sup>™</sup> shipments, where the average weight per package is greater than 32 kilograms (or 70 pounds) and the weight for each package is not specified in the UPS Shipping System used.

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

# **Oversize Pallet Handling Surcharge**

An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight pallets that are classified as Oversize. A pallet is considered Oversize when its dimensions exceed thresholds, as set forth at http://www.ups.com/ media/en/oversize\_pallet.pdf.

UPS Worldwide Express Freight pallets are also subject to maximum size restrictions (which vary by origin and destination) as set forth at www.ups. com/palletmaximums. Pallets that exceed these size restrictions are also subject to an Oversize Pallet Handling Surcharge.

# **UPS Paperless® Invoice Service**

UPS Paperless Invoice Service provides shippers with the option of having electronic commercial invoices, which reflect their sale transactions of merchandise, prepared for them. This service would help shippers to expedite customs clearance of their international shipments and it is available to shippers who register with UPS in advance of shipping.

By using UPS Paperless Invoice service, the shipper authorises UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers necessary to expedite in accordance with law the export and customs clearance of international shipments.

All commercial invoice information must be provided by the shipper, to ensure the accuracy and completeness of the Paperless Invoice. Timely upload of Package Level Details (PLD) by shippers is also required for use of this service. PLD includes, but is not limited to, the consignee's full name, complete delivery address and shipment dimensions and weight.

# **UPS Import Control®**

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, a shipper may use UPS Import Control service to create a Print Import Label, Electronic Import Label, Print and Mail Import Label to provide to the sender of the shipment or a shipper may request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.



# (Continued)

UPS Import Control is available for packages and pallets processed through UPS CampusShip<sup>®</sup>, UPS Internet Shipping, or UPS Developer Kit and also for packages only, processed through WorldShip<sup>®</sup> or an approved UPS Ready<sup>®</sup> solution.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control<sup>®</sup> service including, but not limited to Hazardous Materials shipments requiring shipping papers or firearms shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is USD 50,000 per package and USD 100,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of USD 1000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package or pallet to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package or pallet is limited to USD 1000.

# Print Return Label; Electronic Return Label; Print and Mail Return Label

Shipments can be returned from an address using Print Return, Electronic Return, or Print and Mail Return Labels.

The maximum actual or declared value for each domestic Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is USD 1000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, Electronic Return Label, and Print and Mail Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

# **UPS Returns® Plus**

# (i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package or pallet from an address.

The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is USD 1000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of USD 1000 per pallet or package, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to USD 1000 per shipment or pallet.

Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

## (ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address. This service is not available for UPS Worldwide Express Freight<sup>M</sup>.

The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is USD 50,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is USD 50,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of USD 1000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to USD 1000 per shipment or pallet.

# **Deliveries Attempted Three Times Without Extra Charge**

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

# (Continued)

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

# Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

# **Refusal and Suspension of Service**

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant shipment, if carriage is in progress, UPS may suspend carriage and hold the shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a shipment does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a shipment by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com<sup>®</sup>.

#### Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup is not available for international package shipments.

For UPS Worldwide Express Freight<sup>™</sup> shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight shipment at a UPS Worldwide Express Freight Center location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Center address not required).

UPS will hold the shipment at the designated UPS Customer Center or UPS Worldwide Express Freight Center and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Center" means a UPS facility where a shipper may tender UPS Worldwide Express Freight pallets to UPS for transportation, and a consignee or other recipient may receive a pallet for delivery. UPS Worldwide Express Freight Centers available in Asia-Pacific are listed at ups. com<sup>®</sup> under Global Locator section.

## Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is not a guarantee that an item is sufficiently packaged for transportation.

# (Continued)

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight<sup>™</sup> shipments must be palletized, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

### **Right of Inspection**

UPS reserves the right, but is not required, to open and inspect any shipment tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosive devices without lawful authority.

# **Provisions for Customs Clearance of International Shipments**

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or consigning explosives or explosive devices without lawful authority. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

#### Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at ups.com<sup>®</sup> and upon request at the local UPS office. UPS Worldwide Express Freight pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight Center will receive door-to-door rates.

### Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

## **Missing/Invalid Account Number or Refusal Fee**

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of nonpayment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

### **Interruption of Service**

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

# (Continued)

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control, including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment; acts of God; acts of public authorities acting with actual or apparent authority; acts or omissions of customs or similar authorities; insufficient information provided by a customer; the application of security regulations imposed by the government or otherwise applicable to the delivery location; a government agency hold; riots; strikes or other labor disputes; civil unrest; disruptions or failure of communication and information systems (including, but not limited to UPS's communication and information systems); disruptions of any kind in air or ground transportation networks; such as weather phenomena; and natural disasters.

# **UPS Service Guarantee**

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups. com<sup>®</sup>) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallets in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallets), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from noncompliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits, or (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits. For UPS Worldwide Express Freight™ shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

## **Billing Options**

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

# Bill Shipping Charges to:

- (a) Shipper The shipper pays all shipping charges.
- (b) Receiver The receiver pays all shipping charges.
- (c) Third Party The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.
- Bill Duties and Taxes to:
- (a) Shipper The shipper pays all duties and taxes.
- (b) Receiver The receiver pays all duties and taxes.
- (c) Third Party The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.



# (Continued)

## **Responsibility For Loss or Damage**

Where the Warsaw or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience referred to as Convention Rules) or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or death) limited to proven damages up to an amount not exceeding USD 100 per shipment, or per pallet in a UPS Worldwide Express Freight™ shipment, unless a higher value has been declared by the shipper as hereafter provided. If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

Subject to the provisions of the paragraph stated below, the shipper may obtain for a shipment the benefit of a greater limit of liability than UPS provides under (ii) of the Commodities Handled and Restrictions on Service clause above or than is provided by Convention Rules or other mandatory national law. The shipper may do so by declaring a higher value for carriage on the Waybill and paying an additional charge as stated in the Rate and Service Guide. If the shipper declares a higher value for carriage and pays the applicable charge, then UPS's liability shall be limited to a maximum of the declared value for carriage. The value of the goods concerned shall not in any event exceed the limits specified in the Commodities Handled and Restrictions on Service clause. UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package or pallet after tender to UPS.

## **Claims Procedure**

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days of delivery in the case of damage (including partial loss of a shipment) and in the case of delay within 21 days of delivery. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

# **Data Protection**

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shippent is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at http://www.ups.com/content/hk/en/resources/ship/terms/privacy.html (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

# **Entire Agreement**

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website (ups.com<sup>®</sup>). The effective UPS Rate and Service Guide and the description of UPS Services at ups.com<sup>®</sup>, which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement.

# **Severability**

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

### **Governing Law**

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

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**Customer Service Hotline** 

Monday - Friday: 08:30 - 22:30 Saturday: 08:30 - 18:15









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